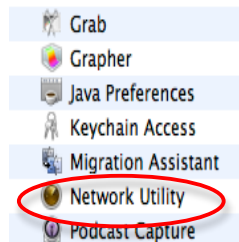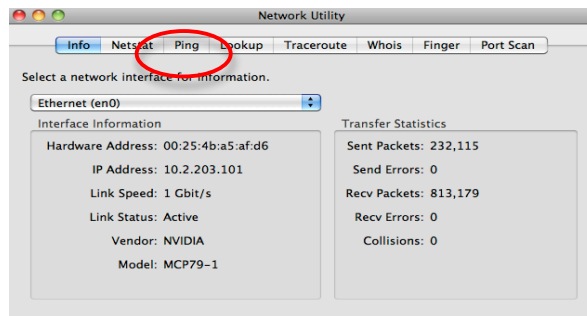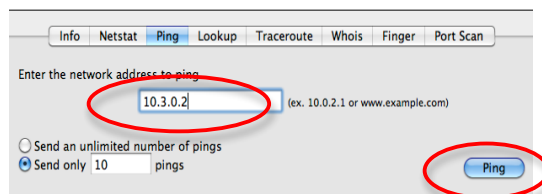# Powerschool: How to Ping if you can't connect

1. Open the Network Utility by navigating to Applications/Utilities/Network Utility

2. Double Click to open Network Utility

3. Click on the Ping tab

4. Type in the IP address: **10.3.0.2** Click on the button **"Ping".**

If you are still unable to connect to PowerSchool, repeat steps 1-4 and use the following IP address: **10.3.1.10.**

You have successfully pinged the Powerschool Server.